

## About DMWS:

DMWS is an expert in the provision of Medical Welfare and has supported the Armed Forces community when receiving medical treatment since 1943.

To optimise patient outcomes we leverage our strong network with our partners and we are proud to work alongside:



Contact us for more information:

### DMWS

The Old Stables, Redenham Park,  
Andover, SP11 9AQ

### General Enquiry Contact

General Tel: 01264 774 000  
General E-mail: [info@dmws.org.uk](mailto:info@dmws.org.uk)  
Website: [www.dmws.org.uk](http://www.dmws.org.uk)

### Referral Contact

Referral Tel: 0800 999 3697 ('DMWS')  
Referral Email: [referrals@dmws.org.uk](mailto:referrals@dmws.org.uk)



Registered Charity 1087210 (England) and SC045460 (Scotland)



# Medical Welfare for the Veteran Community in Nottinghamshire

## How We Help



## WHO WE ARE

DMWS are an independent charity providing help and support to the Armed Forces community whenever they are receiving medical treatment.

Our highly trained and experienced Welfare Officers are on hand to support you and your family whilst you are receiving medical care.

## WHO CAN WE HELP?

We can provide support if:

- You are aged 65 or over and served one day or more in the British Armed Forces (including Foreign, Commonwealth or National Service)
- You are a member of the immediate family of a Veteran aged 65 or over
- You are aged 65 or over and are a widow or widower of a veteran
- You are a carer for a veteran aged 65 or over

## THE BACKGROUND

DMWS identified a need for our welfare service in Nottinghamshire based on the population of veterans and the numbers of them who are receiving medical care. The service has been funded by the Aged Veterans Fund – funded by the Chancellor using Libor Funds.

## CONFIDENTIALITY

We respect your right to privacy. For full details of our confidentiality policy, please ask one of our staff.

## WHAT WE DO

Quite simply, everyone we support will have different worries and concerns. Our service is tailored to the individual needs of you and your family. Some of the ways we can help include:

- A confidential and impartial listening ear
- Practical assistance and accompanied visits to appointments
- Helping to explain and resolve any medical care issues
- Supporting you and your family through difficult times
- Help to make sure you have support and services in place when you leave hospital
- Referrals to other agencies for support (e.g. housing, benefits, adaptations)
- Accompanying and supporting you with community or home based treatment
- Supporting you and your family to access services that can help you at home

## HOW TO CONTACT US

Our team of Welfare Officers are available to support you during the day, but also offer emergency out of hours & weekend support.

